

ANALISIS PENENTU KEBERHASILAN IMPLEMENTASI PROYEK ERP (STUDI KASUS: PT. MULTI SAKA ABADI)

Normeydia ¹

ABSTRAK

Penelitian ini bertujuan untuk mencari tahu faktor apa saja yang menjadi faktor penentu keberhasilan dalam implementasi sistem ERP yang dilakukan di PT. Multi Saka Abadi. Objek dari penelitian ini adalah 60 karyawan yang terlibat langsung dalam proyek ERP yang ada, terdiri dari karyawan PT. Multi saka Abadi dan konsultan IT PT. Wahana Cipta Sinatria. Variabel independen dalam penelitian ini ada 12 yaitu, faktor *Top mangement involvement, project team composition and teamwork, cooperation and communication, business plan and vision, project management, project champion, careful package selection and technological system infrastructure, user involvement and training, business process reengineering, change management and program, partnership, dan legacy system knowledge*. Sedangkan variabel dependen dalam penelitian ini adalah keberhasilan implementasi sistem ERP. Survei dilakukan dengan metode *purposive sampling (non-probability sampling)* dan analisis regresi linear berganda. Hasil penelitian ini menunjukkan bahwa terdapat tujuh faktor yang memiliki pengaruh yang signifikan terhadap keberhasilan implementasi sistem ERP. Kesimpulan menunjukkan bahwa ketujuh faktor yang ada berpengaruh positif terhadap keberhasilan implementasi sistem ERP.

Kata kunci : Faktor penentu keberhasilan, Keberhasilan implementasi ERP, ERP

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**ANALYSIS FOR SUCCESSFUL ERP IMPLEMENTATION PROJECT
(CASE STUDY : PT . MULTI SAKA ETERNAL)**

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ABSTRACT

This study aims to find out what factors are becoming a critical success factor in the implementation of ERP systems is done in PT. Multi Saka Abadi . Object of this study were 60 employees involved directly in the existing ERP project, consisting of employees of PT. Multi Saka Abadi and IT consultant PT. Wahana Cipta Sinatria. The independent variables in this study there are 12 factors which are, Top mangement involvement factor, project team composition and teamwork, cooperation and communication, business plan and vision, project management, project champion, careful package selection and technological infrastructure systems, user involvement and training, business process reengineering, change management and programs, partnerships, and legacy systems knowledge. And dependent variable in this study is the successful implementation of ERP systems. The survey was conducted with a purposive sampling (non -probability sampling) and multiple linear regression analysis. These results indicate that there are seven factors that have a significant impact on the successful implementation of the system shows that seven factors ERP. The conclusion is that the seven factor had existing positive influence on the successful implementation of ERP systems .

Keywords : Critical success factors , Success of ERP implementation , ERP

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